

COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH



Healthy Way LA (HWLA) Contract Providers' Meeting Administrative Operations Agenda

Tuesday, March 27, 2012 1:00 p.m. – 2:25 p.m.

St. Anne's Conference Center Foundation Room 155 N. Occidental Boulevard Los Angeles 90026

I. Welcome and Introductions Lisa Wicker

II. Questions & Answers from February Meeting Lisa Wicker

A. Follow-up to Operational Agreement Survey

III. UMDAP and Modified Payer Financial Information Judy Porter-Wherry

(PFI) Form for Community Partners

IV. HIPAA 5010 Changes to the Integrated System (IS)

http://lacdmh.lacounty.gov/hipaa/documents/

5010ISScreenModifications 030112.pdf

Judy Porter-Wherry &

Joanne Garcia-Bagues

V. Required Contract Documents Gabrial Tang

VI. Specialty Providers

Lisa Wicker

- ❖ Need basic training on the Integrated System (IS)? The next classes will be held:
 - July 20 from 9:00 AM to 3:30 PM
 - August 3 from 9:00 AM to 3:30 PM
- Visit http://lacdmh.lacounty.gov/hipaa/cp_GettingTraining.htm for information on how to sign up via e-mail at ISRSVP@dmh.co.la.ca.us
- ❖ Need help getting signed up? Call the DMH Helpdesk at (213) 351-1335.

Remaining 2012 Meeting Dates – 1:00 PM to 4:00 PM at St. Anne's:

- April 24
- July 31
- October 30

- May 29
- August 28
- November 27

- June 26
- September 25

ANSWERS TO QUESTIONS FROM 2/28/12 HWLA CONTRACT PROVIDERS' MTG:

- **Q:** Will you provide us with a list of Prevention & Early Intervention (PEI) evidence-based practices (EPB) that we can use as alternatives until our clinicians are trained in the Mental Health Integration Program (MHIP) or in lieu of Problemsolving Treatment (PST) if another EBP would be appropriate for a particular client?
 - **A:** The DMH-approved alternative EBPs are Crisis-oriented Recovery Services (CORS), Prolonged Exposure Therapy for Post-traumatic Stress (PE-PTSD), and Seeking Safety (SS). Please see handout for more details.
- **Q:** Are Community Partners that just recently began using the Department of Health Services' (DHS) Referral Processing System (RPS) for specialty mental health services required to go back and upload prior referrals to RPS?

A: No.

- **Q:** Are we required to use the "DMH Use Only" section of the DHS Department of Mental Health Referral form?
 - **A:** No. This section is an artifact of the original DMH referral form; DHS will remove this section and issue a revised referral form.
- **Q:** What ID number should we put on the mental health referral form when the patient/client is matched program pending?
 - **A:** Write the word "pending" in the HWLA ID # box on the form.
- **Q:** May we upload the mental health referral form to the RPS without adding the DMH Integrated System (IS) number to the form?

A: Yes.

Q: Who at DHS can we contact for questions about the RPS?

A: Hayley Buchbinder at: hbuchbinder@dhs.lacounty.gov (email)

(626) 299-5346 (office) (626)-299-5794 (fax)

- **Q:** Do you have a sample chart, i.e., what is needed in the chart and the chart order?
 - **A:** Go to http://dmh.lacounty.gov/wps/portal/dmh and click on "Healthy Way LA (HWLA) Toolkit" under "What's New." Section 7, "Medical Records Requirements," (pdf pp. 82-171) has information on basic documentation requirements, sample administrative and clinical forms, chart order for Community Partners (pdf p. 93), and more. We intend to have documentation examples for the April 2012 providers' meeting.